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## FORM N: PROPONENT PROPOSAL - REQUIREMENTS

Instructions for filling out Form N: Proponent Proposal - Requirements

1. Complete Form N: Proponent Proposal - Requirements
2. Follow the proposal instructions in the Proposal Instructions section below

### PROPOSAL INSTRUCTIONS

1. **For each Non-Mandatory requirement indicate which Proponent response code that best describes your solution:**

**Y – Available Out of the Box:** the solution for the requirement is currently available in the existing product “out of the box”. Configuration may be required to enable the feature (requirement will be met through changes to settings of tables, switches, and rules without modification to the source code). Requirement is installed and operational at other sites and can be demonstrated to the City of Winnipeg.

**C – Available via Customization:** the solution for the requirement is not currently available in the existing product “out of the box”, but may be incorporated via customization of the solution components. Requirement will be met through changes to the source code which would require analysis and re-application during updates, upgrades, or when applying software patches.

**F – Future Availability:** the solution for the requirement is not currently available, but will be available in an upcoming planned product release. If this option is indicated, include the date/timeframe when the requirement will be available for implementation, which should be either:

- a) A planned release up to 3 calendar months after the RFP.511-2019 competition close date, where an additional Proponent response code of **3** should be provided;
- b) A planned release up to 6 calendar months after the RFP.511-2019 competition close date, where an additional Proponent response code of **6** should be provided, or
- c) A planned release up to 12 calendar months or longer after the RFP.511-2019 competition close date, where an additional Proponent response code of **12** should be provided.

**3 – Third Party Supplied:** the solution for the requirement is expected to be met by using a third party vendor’s existing product, either integrated or non-integrated.

**N – Not Possible:** the solution for the requirement will not be provided by the Proponent.

2. For each requirement in which the City has noted as “Please Describe”, and/or asked specific questions, Bidder shall include additional information, referencing the specific Ref #, at the end of the section and/or as appendices. **Ref # is highly important to ensure linkage between requirement and description.**

#### Notes:

1. An omitted response will be assumed to be the same as a response code of “N”.
2. Any deviation from the response code will be re-coded at the discretion of the City of Winnipeg.

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Non-Mandatory Requirements			
General Requirements			
Requirement Description	Requirement Category	RFQ Requirement Ref#	Proponent Response (Y, C, F, 3, N)
Customer should have ability to select preferred communication method (E-mail, Mobile Device Text-Message).	Accounts	NM1	
Solution should support ability to merge duplicate individual or organization accounts without loss of history or transactions.	Accounts	NM2	
Solution should support account search capabilities to access customer records(Ex: transactional history, fee subsidy status, and Personal information).	Accounts	NM3	
Solution should support ability to include 'free form text' staff notes that are not displayed to the customer in each account.	Accounts	NM4	
Each account should include the ability to set indicators such as: fee subsidy applicant status, fee subsidy application date, and fee subsidy expiry/renewal date.	Accounts - Individual	NM5	
Each account should includes: name prefix (e.g. Mr., Mrs., Miss, Prof., Dr., etc.), name suffix (e.g. Jr., etc), phone type (mobile or land), emergency contact with information such as first name, last name, primary phone number (3 digit area code + 7 digit number), secondary phone number (3 digit area code + 7 digit number).	Accounts - Individual	NM6	
Solution should allow ability to designate multiple primary individual accounts within a family account.	Accounts - Family	NM7	
Solution should allow ability to deactivate/hide an individual account on a family account using customer account status.	Accounts - Family	NM8	
Solution should allow ability to restrict the authorized contact to organizational transactions only.	Accounts - Organization	NM9	
Solution should allow ability to set separate registration start dates based on residency status (e.g. resident and non-resident), prior class enrollment, and	Course/Setup	NM10	

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memberships.			
Solution should have ability to calculate Incentive/discount options by flat dollar amount or by percentage based on multiple participant registrations in the same course.	Course/Setup	NM11	
Solution should have ability to calculate Incentive/discount options by flat dollar amount or by percentage based on multiple course registrations in a specified category.	Course/Setup	NM12	
Solution should have ability to waitlist for a specific course.	Course/Setup	NM13	
Solution should allow ability to set a last date and time to withdraw from a course, to transfer into a course and to transfer out of a course.	Course/Setup	NM14	
Solution should support ability to register and pay for a spot in a single class of a course that has multiple classes based on the date of the class (e.g. register for class 3 of 10 only).	Course/Setup	NM15	
Create and update course information (such as course descriptions, text, notes, etc.) using plain text.	Course/Setup	NM16	
Solution should support option for staff to include links to documents (e.g. class supply list, dress code, etc.).	Course/Setup	NM17	
Solution should support ability to update fees based on a per class fee and number of meeting dates.	Course/Setup	NM18	
Solution should support ability to export data/content into API.	Data Management	NM19	
Solution should support ability to download the database at any time or schedule an automatic daily download.	Data Management	NM20	
Solution should support ability to migrate content between environments (e.g. From production environment to testing).	Data Management	NM21	
Solution should support ability to set up prompts for unique administrator-defined facility-specific questions during facility reservation process (e.g., will you be serving alcohol?). Questions would also appear for facilities with online reservations enabled.	Facilities	NM22	
Solution should support ability to set any value including '0' as the expected attendance for an internal reservation.	Facilities	NM23	
Staff should have ability to reserve multiple facilities, for any date range, in a single process without requiring duplicate data entry.	Facilities	NM24	

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Prior to completion of a multi-date reservation, staff should have the ability to review all reservations and make edits if necessary.	Facilities	NM25	
Solution should support ability to identify non-profit/private/etc, and show only corresponding rental rates, with option to view all rates.	Facilities	NM26	
When creating a permit, only show fees associated with the specific resource (e.g. for athletic fields don't show gym fees or options).	Facilities	NM27	
If per-transaction fees are charged, system should have ability to exempt internal bookings from fees.	Facilities	NM28	
Solution should support option for system administrator to set certain facilities to automatically reserve when creating/building courses.	Facilities	NM29	
Program facility set-up/maintenance needs can be linked to each program and ability to print facility schedule with set-up notes.	Facilities	NM30	
Solution should have ability to display on-screen, in calendar view, reservation schedules for multiple facilities at once, by day, week, month or year.	Facilities	NM31	
Schedule default and alternate views can be customized by each staff.	Facilities	NM32	
Solution should have ability to display reservation and usage information of a single facility or multiple facilities in a grid or calendar format. In this format, staff can click or hover over on a reservation to view more detailed information without the need to go into the reservation itself.	Facilities	NM33	
Solution should support ability to edit existing rental permits, based on staff permissions.	Facilities	NM34	
Solution should support ability for staff to color-code different types of reservations on-screen and on calendars based on personal preference.	Facilities	NM35	
Solution should support system admin ability to set user permissions on applying payments to permits.	Facilities	NM36	
System applies payments to permits with the default being applied to the permit that is the most due.	Facilities	NM37	
When a payment is made, System should display the payment amount that will be applied to each permit with the	Facilities	NM38	

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option to modify the amounts. Auto calculate the total paid in a single payment.			
Solution should have booking calculator that allows for staff to provide estimated costs for a booking, without creating an actual permit.	Facilities	NM39	
Solution should have ability to block out time randomly in a facility for Internal/administration/maintenance without linking the time to any individual, family or organization account.	Facilities	NM40	
Solution should support ability to capture attendance statistics based on the total number of customers who participate within a single contract/permit (as opposed to per resource booked) per day, within a single reservation, plus an option to count based on the duration of the permit (i.e. hourly).	Facilities	NM41	
Solution should support ability to charge based on # of participants for booking athletic fields.	Facilities	NM42	
Customizable facility report formats - ability to choose to display information by facility (name of facility), type of space (arena, field, pool, etc), date of reservation, date permit created, booked dates & times, customer information, etc.	Facilities - Reports	NM43	
Should support ability to run reservation bookings, organization/customer name, permit #, dollar value of booking, # of hours per booking, and reservation site based on the fee/charge/discount name for specified date range. (i.e. All reservations using "Aquatics - Res - 1 Lane - Non-Profit"). Available as detail or summary.	Facilities - Reports	NM44	
Should have ability to report on facilities booked and utilization rate based on facility availability.	Facilities - Reports	NM45	
Solution should support ability to choose which accounts are included in report results. (E.g. Report that shows all rentals but allows to exclude reservations for certain groups).	Facilities - Reports	NM46	
Solution should support ability to track reservations by category or groups (e.g., all birthday reservations).	Facilities - Reports	NM47	
Solution should support ability to report all financial activity for rentals by date range, site, type of facility (gym, field, picnic area, etc.), number of hours, etc.	Facilities - Reports	NM48	

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Solution should support ability to preview reports on-screen.	Facilities - Reports	NM49	
Solution should support reservation report showing all reservations/bookings made by an individual customer or organization for a specific date range.	Facilities - Reports	NM50	
Solution should allow facility schedule inquiries by date range.	Facilities - Reports	NM51	
Solution should support ability to view schedules for multiple facilities at one time.	Facilities - Reports	NM52	
Solution should support ability to filter report parameters by reservation date, permit create date, payment due date, etc.	Facilities - Reports	NM53	
Customizable report layout - ability to include logo's and text as a header and/or footer of a report.	Facilities - Reports	NM54	
Solution should support ability for customers to self-scan their photo/card ID and display the details for staff to verify while staff are active on other screens (e.g. staff are working in the POS screen and a customer self-scans their card, the staff can continue working without having to toggle between the POS screen and the card scan screen, but can see both screens at the same time).	Facility - Self Entry	NM55	
System can be set to provide specific sounds for a successful card validation (customer card is valid) and unsuccessful validation (such as customer card has expired).	Facility - Self Entry	NM56	
Solution should have ability to interact with facility entry security gating systems (ex: Gunnebo Security Gating System).	Facility - Self Entry	NM57	
Fee subsidies/Financial assistance redeemable online for approved products such as courses, memberships and facility reservations.	Fee Subsidies/Financial Assistance	NM58	
Automatically remove Fee subsidies/Financial assistance status from customer accounts on system administrator-defined expiration date.	Fee Subsidies/Financial Assistance	NM59	
At the expiration date, unused Fee subsidies/Financial assistance funds should go back to the main Fee subsidies/Financial assistance account (GL).	Fee Subsidies/Financial Assistance	NM60	
Receipt displays remaining Fee	Fee	NM61	

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subsidies/Financial assistance by account (individual, family/group or organization).	Subsidies/Financial Assistance		
Solution should be able to allow multiple, user-defined payment methods to be used online, including Fee subsidies/Financial assistance.	Financial	NM62	
Solution should have ability to restrict create, modify and view Fee subsidies/Financial assistance records by user or by user profile.	Financial	NM63	
As revenue is tracked (i.e., transactions are processed), the revenue generated may be linked to unique general ledger codes. Example: If an Arts program is offered, a lab fee and a registration fee are required. The system should have the ability to separate the lab fee and the registration fee into two unique GL accounts and/or sub-accounts automatically. Revenue from any part of the system (module) may be associated with any GL code in the system.	Financial	NM64	
When tax is set to 'fee includes tax', the system should separate out revenue from tax on reports.	Financial	NM65	
Data migration with the ability to transfer monies on customer accounts to new system, including rental deposits, credit on account, amount owed, gift cards, etc.	Implementation	NM66	
Should have ability to rollover customer, facility details and history from existing into the new system.	Implementation	NM67	
All images with links (e.g. a delete icon) has a alternate text option or has text below to allow screen readers to read it.	Language	NM68	
Customer interface has ability to display all text in French.	Language	NM69	
Solution should support ability to attach terms and conditions for memberships and print on receipt.	Memberships	NM70	
Disallow an expired membership to be self-checked in, while allow front desk staff to override and allow entry as needed (manually entered or scanned).	Memberships	NM71	
Should have ability to setup memberships with payment installments (i.e. one year membership has a quarterly payment schedule).	Memberships	NM72	
Should have ability to make membership becomes invalid, when	Memberships	NM73	

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installment payment is not received in time.			
Solution should support ability to generate/reassign customers' membership barcode if pass becomes stolen or lost and record when the new barcode is assigned.	Memberships	NM74	
Should have ability to restrict which memberships can be sold based on workstation (i.e. passes used only at a particular facility can only be sold at that particular facility).	Memberships	NM75	
Should have ability to sell a family membership (i.e. more than one person can utilize a membership package, but each individual in the family has her/his own barcode and card).	Memberships	NM76	
Should have ability to print different pass ID card layouts (such as type of organization, school, individual) based on membership package sold.	Memberships	NM77	
Customers should be able to have more than one membership pass type on one membership card/pass barcode.	Memberships	NM78	
Staff-interface: ability to view a workstation-specific pass validation screen for current and past scans.	Memberships	NM79	
Solution should support ability to set a default membership by individual account.	Memberships	NM80	
Solution should have ability to restrict who can buy a membership (based on age, customer type, etc.).	Memberships	NM81	
Solution should have ability for staff to mass scan visits off one membership once a card is scanned (i.e. a group/organization pass has 100 visits and 50 visits are used all in one scan). Restricted by membership or by individual customer.	Memberships	NM82	
Staff interface: ability to withdraw a membership at a prorated cost based on elapsed time since start date of membership and # of visits used (for punch passes). Refund should be amount paid for pass minus the base admission rate for each scanned visit on the membership.	Memberships	NM83	
Should have ability to: (a) Renew visit passes before all visits are used for the same visit package, and (b) Renew membership passes before the expiry date (e.g. 3-month, 6-month,	Memberships	NM84	



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1-year memberships).			
Should have ability to see purchase date, renewal date(s) and expiry date on screen, receipts and reports.	Memberships	NM85	
Option to limit class registration to those with a valid membership (membership validation by age, course/class, etc.).	Memberships - Setup	NM86	
Able to set when a pass is eligible for refund (e.g. refund allowed within 7 days of purchase).	Memberships - Setup	NM87	
Should support full registration/membership/reservation/ gift cards on both Android and ios mobile devices (smart phones and tablets).	Mobile Device	NM88	
Solution should support industry standards for Web Content Accessibility Guidelines (WCAG 2.0) and features.	Mobile Device	NM89	
Mobile version automatically detects and adjusts to the device screen size (responsive view).	Mobile Device	NM90	
Mobile application should have the same functionality as online customer interface.	Mobile Device	NM91	
Should have a mobile app that directly interfaces with the City of Winnipeg registration site (not the vendor's registration site that redirects to the municipal full site).	Mobile Device	NM92	
Solution should have options for website design so it matches close to our city website.	Online	NM93	
Changes to the online environment ( test or live) should be done in real time.	Online	NM94	
Solution should support ability to customize the information displayed to the public.	Online	NM95	
Solution should allow customers to view account information, past/current/future enrollments and payment history online.	Online - Accounts	NM96	
Solution should support ability for customer to update name, address, email, phone, etc.	Online - Accounts	NM97	
Allow customer to view fee subsidy statement (what was received, what was used, balance remaining, item purchased, start and expiry dates).	Online - Accounts	NM98	
Allow customer to view their memberships and usage information.	Online - Accounts	NM99	
Customers can pay an outstanding balance from their account (partial, or in full, for reservations, activities, memberships, etc.).	Online - Accounts	NM100	

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Provide customer a list of courses they have waitlisted for and allow them to remove themselves from a waitlist, with tracking when the removal was completed and by what user (such as internet user or if removed by staff, staff user ID).	Online -Courses	NM101	
Solution should support ability to search and choose more than one course name to display.	Online -Courses	NM102	
Solution should be able to notify customer of scheduling conflicts based on date and time of courses registered for and courses being added to the cart and allow customer to override scheduling conflicts.	Online -Courses	NM103	
Solution should have public website that allows for searching and sorting by facility type (eg. arena, field, pool, etc.), facility location, facility service (eg. room).	Online -Facilities	NM104	
Should support ability to set workflow management rules based on custom questions, facility booked, event types, etc.	Online -Facilities	NM105	
Solution should allow detailed service information to be displayed such as availability, schedules, comments, fees, and facility services, photos and videos.	Online -Facilities	NM106	
Solution should allow cart to expire after certain period of time if customer does not check out.	Online -Facilities	NM107	
Public views should be available via simple calendar view.	Online -Reservations	NM108	
Define rules for online booking for customer.	Online -Reservations	NM109	
Quick view/listing of course name, day(s) of the week, start and end dates, start and end times, location and available spaces.	Online - System	NM110	
Credit card payments should be automatically deposited directly into City accounts at the end of each day.	Online - System	NM111	
Web application gives option to validate customer's street address when an account is created.	Online - System	NM112	
When a customer adds a course to their cart, the timer should begin during which time the spot is temporarily secured for the customer. Warn the customer the spot may no longer be available when time runs out. After the timer has run out of time, the system notifies the customer	Online - System	NM113	

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that time has run out and the spot may no longer be available.			
Should warn customer when session will expire for inactive sessions (such as 'Your session will expire in X minutes/seconds due to inactivity).	Online - System	NM114	
The cart should clearly indicates that the participant will be added to the waitlist if the course allows wait listing.	Online - System	NM115	
If the course does not allow wait listing, the system should indicates to the customer that the requested spot is no longer available and must be removed from the cart.	Online - System	NM116	
Solution should offer electronic signature for liability waiver - displays liability waivers with "I Agree and "I Disagree" options for customer input.	Online - System	NM117	
Course and facility locations should be able to show addresses using online mapping (e.g. Bing Maps, Google Maps, Map Quest etc).	Online - System	NM118	
Should present custom, activity-specific questions during the online registration process.	Online - System	NM119	
Should have ability to customize various public-facing pages and layouts within the system. Staff should be able to customize sections of page such as tips, headers & footers, banners, etc. without using html.	Online - System	NM120	
Should have ability for system admin's to post videos with class descriptions, facility descriptions, help information, landing/home pages, course promotions, etc.	Online - System	NM121	
System should allow for email address to be used as a user name/ log-in ID.	Online - System	NM122	
Should have ability to customize receipt format (e.g. with different information per site, with City logo, etc).	Point of Sale	NM123	
Should have ability to itemized receipts.	Point of Sale	NM124	
Should have ability to customize buttons i.e. color code buttons, size of buttons, shape, etc.	Point of Sale	NM125	
Should have ability to setup a base rate and use a discount button to reduce the fee or a premium button to increase the fee (e.g. base rate is the prime time rate, child fee is a 50% discount off the base rate, youth fee is a 30% discount off the base rate, non-prime time rate is a 15% discount off the base rate, a non-resident	Point of Sale	NM126	

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rate is a 10% premium on the base rate).			
Should have ability for the user to recognize and use financial assistance/fee subsidy towards general admission or other POS products for a specific customer.	Point of Sale	NM127	
Should have ability to hover over buttons to display the dollar value/discount/description.	Point of Sale	NM128	
Should have ability to update fees with an effective date.	Point of Sale	NM129	
Should have ability to copy a POS layout including button content.	Point of Sale	NM130	
Should have ability to copy a POS item.	Point of Sale	NM131	
Formatted brochure export to Adobe InDesign with French characters.	Publishing	NM132	
Solution should support option for administrators to give staff ability to override requirements (e.g. age, grade, skill level, fees, etc.).	Registration	NM133	
Solution should support option for manual intervention to calculate an enrollment/withdrawal/transfer pro-rate based on number of classes rather than manually calculating the dollar value.	Registration	NM134	
Solution should support ability to search for a course by day of the week, or filter by multiple days of the week.	Registration	NM135	
Solution should support ability to search and choose more than one course name to display.	Registration	NM136	
Solution should support ability to batch remove a customer from multiple waitlist.	Registration	NM137	
Customizable web analytics-the ability to add custom tracking code (example: Google Analytics, WebTrends, Event tracking, Virtual Page views).	Reports	NM138	
Solution should support ability to view/print attendance sheets including information such as course number, course supervisor, enrollment date, age, registration date, etc. and provide special notes that customer provided at registration.	Reports	NM139	
Generate report that captures customers who are on a waiting list and filter for those who are reserved on the waiting list. Option to exclude any activities whose registration end dates have passed.	Reports	NM140	
Report that captures customer, transactions type (registration, membership, reservation), dollar value,	Reports	NM141	

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revenue site, where discount received. Able to filter by GL account.			
Should support ability to run a set-up report to proof membership pass type, fees, taxes applied, etc...	Reports	NM142	
Change log/audit reports for purged/deleted files (such as deleted activity and reservation information).	Reports	NM143	
Should support ability to filter, choose sort and display options in canned reports, and save the user definitions for quick recall.	Reports	NM144	
Should support ability to sort reports by department, staff, instructor, class, site, GL account, payment type, charge name, etc.	Reports	NM145	
Should support ability to view/print roster lists by user-defined fields (e.g., course number, course supervisor, enrollment date, in alphabetical order, age, registration date, etc.) and provide allergy or special notes that customer provided at registration.	Reports	NM146	
Report showing number of available spots, registered, transferred in/out, withdrawn, and waitlisted. Indicate which activity names, numbers, categories, sites, supervisor.	Reports	NM147	
Should support ability to schedule canned and ad-hoc reports delivered by email to staff-defined email address(es).	Reports	NM148	
Should allow the user to export reports in multiple formats (ex: PDF, Excel, Word, csv.).	Reports	NM149	
Should have capabilities to produce comparison reports (e.g., in person vs. online registration, resident vs. non-resident, revenue, subsidies vs. customer paid, etc.).	Reports	NM150	
Should have capabilities to produce sales set-up report for auditing - item name, category, tax setting for item, dollar value attached to item, whether discountable, etc...	Reports	NM151	
Should have capabilities to produce report to generate equipment rental items and whether they are checked in and out (quantity). Include when the due date is for the equipment to be returned.	Reports	NM152	
Membership Pass Suspended Report - shows customer information for those whose passes are suspended (includes: customer name, unique identifier,	Reports	NM153	

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address/contact information, suspension start/end date/expiry).			
Should have ability to produce official Red Cross worksheets based on course levels.	Reports	NM154	
Should produce a report to show current fees with the option to select future effective dated fees and past fees connected to a reservable facility, facility type, membership package, POS, or course and show the effective date of each fee.	Reports	NM155	
Should support ability to run registration reports during increased volume of transactions (i.e. mass registration).	Reports	NM156	
Audit/Change Log to show changes made to courses, including system user, date, time, description of change, etc.	Reports	NM157	
Should support ability to list rosters where customers have provided additional notes/information.	Reports	NM158	
Should support ability to produce standard report listing displaying the history of courses a customer is/has been currently enrolled in by date range.	Reports	NM159	
Should support ability to produce report showing: courses not meeting minimum enrollment, courses reaching the maximum enrollment, and number registered in courses by category, sub-category, class, instructor, supervisor, site, etc.	Reports	NM160	
Should support ad-hoc reporting options with the ability to report on information such as all registration, membership, financial, reservation, etc.	Reports	NM161	
Should have ability to report in real-time.	Reports	NM162	
Should have ability to create mailing labels (various sizes) directly from system based on selected criteria (i.e. courses (course category, supervisor), memberships (package type, remaining visits, membership start date, etc.) reservations (event type, customer type, etc.)).	Reports	NM163	
Should support ability to generate report that captures summary/detailed view of membership usage based on package type, customer type, whether scholarship recipient, # of scans, sites scanned at, date/time.	Reports	NM164	
Solution should have ability to integrate with social media platforms (ex:	Software Integration	NM165	

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Facebook, Twitter).			
Solution should have ability to integrate with SQL Server Reporting Services.	Software Integration	NM166	
Tiered levels of user access to technical and administrative support (e.g., recreation staff, system administrator, IT, etc.).	Support	NM167	
Solution should have online interface to open/track support issues and availability of knowledge database.	Support	NM168	
Should support auto-save feature when building permits and activities.	System	NM169	
Should support ability to have more than one screen type open (e.g. pass validation and enrollment) so that staff can navigate between multiple processes.	System	NM170	
Solution should not display or print password.	System	NM171	
A cloud - based interface compatible with multiple browsers, the system should allow compatibility with multiple internet browsers (ex: Safari, Internet Explorer, Chrome, etc.).	System	NM172	
Solution should support a Mobile-Optimized User Platform - Ability to support full registration on both Android and iOS mobile device.	System	NM173	
Staff-facing courses and all web pages generated or residing within the system should be in compliance with Web Content Accessibility Guidelines (WCAG 2.0).	System	NM174	
All transactions, reports, etc. in the system should be in real-time.	System	NM175	
The Proponent has a dedicated support website with product information, support and software release downloads.	System	NM176	
The Proponent's support provides a ticketing or issue tracking system that is accessible online.	System	NM177	
Solution should have ability to record certifications and the corresponding expiration date for each certification for staff.	System	NM178	
Customer interface should have the ability to display all text as screen reader friendly for accessibility.	System	NM179	
Ability to ungroup security settings (take out specific functions from a group such as assigning a staff person the front desk function but disallowing the ability to refund).	System Administration	NM180	

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Additional comments added during activity set-up should print on receipt. Further comments can be added by staff before printing.	Transactions	NM181	
Receipts break down exact cost of the item, the taxes applied per item, quantity, subtotal before discounts, subtotal after discounts, total tax, and net total.	Transactions	NM182	
Customizable headers and footers on receipts (including the ability to display links).	Transactions	NM183	
Dynamic receipts (POS receipts can be different than membership receipts, registration receipts, reservation receipts, etc.).	Transactions	NM184	
Any 'attached' text to the activity/membership, etc. that may include terms and conditions, a supply list, etc.. will print on the receipt.	Transactions	NM185	
Should support ability to set rules for when a withdrawal fee is charged (e.g. when a customer withdraws from a course, if a fee subsidy was used in the original transaction, do not charge the withdrawal fee).	Transactions	NM186	
Should support ability to put a transaction (registration, point of sale, membership, or reservation) on a payment plan for a specified date. User-group security restriction.	Transactions	NM187	
On any transaction where a subsidy/discount is applied, only the net value of the total will be assessed the applicable taxes.	Transactions	NM188	